



**Jeppesen – A Boeing Company**

Englewood, Colo.  
www.jeppesen.com

**Industry:**  
Aerospace

**Employees:**  
3,200

**Products & Services:**  
Oracle Primavera P6 Enterprise  
Project Portfolio Management

**Oracle Partner:**  
Innovative Management Solutions  
(IMS)  
[www.ims-web.com](http://www.ims-web.com)

**“We value IMS...we’ve established a good relationship and the team is very reliant upon [IMS] and is comfortable asking questions. They have enabled us to do the upgrade, and I don’t know how long it would’ve taken us to get there without IMS’ help.”**

– Martina Mauzy  
Senior Manager

Enterprise Process and PM Tools  
Business Operations and PMO

**Jeppesen increases visibility across the organizations with IMS and Oracle Primavera**

For nearly 80 years, Jeppesen has been helping aviation professionals worldwide reach their destinations safely and efficiently. Today, Jeppesen builds on those roots by offering an ever-expanding array of innovative information products, services, and software—not only to air transportation partners, but also to a growing lineup of marine and other partners. With 3200 employees globally, Jeppesen focuses and excels on technology for air, sea and land.

**Business Challenge**

Jeppesen has been managing projects using Primavera since 2003. Due to changes in personnel and changes in requirements, the company compared the benefits of upgrading their Primavera system or switching to another project management solution. Ultimately, Jeppesen made the decision to upgrade its existing Primavera system and roll it out across the enterprise in order to increase visibility and track resource allocation more efficiently.

**Solution**

In 2010, Jeppesen engaged Innovative Management Solutions (IMS) to evaluate two competing EPPM solutions and provide recommended paths forward for each, based upon current and strategic enterprise goals. After Jeppesen opted to upgrade the existing Primavera P6 system and implement it across the enterprise, the engagement with IMS was extended to assist with the implementation.

In addition to implementing Primavera P6 EPPM across the enterprise, solution objectives included:

- Educating the internal team on the upgrade and web functionality
- Training, coaching and mentoring
- Activity documentation
- Integration with Kronos, Jeppesen’s time-keeping system

**Impact**

Oracle Primavera P6 EPPM integrates with Jeppesen’s other critical systems and is the time-keeping system for 850 employees. It is truly used across the enterprise, working with programs and process improvement initiatives across all different business units including the data and back-end systems, navigation projects, mobile computing solutions, and advanced research and development.

Using a phased approach, Jeppesen has been able to improve schedule visibility across the enterprise.

**Future Enhancements**

Jeppesen is in the early stages of transitioning project reporting functions to Oracle BI Publisher. The new reporting tool will allow Jeppesen to author, manage, and deliver all reports and documents more quickly and efficiently than before.

In the next phases of the P6 EPPM upgrade, Jeppesen will be rolling out P6 to functional managers for resource planning activities and eventually globalizing Primavera across Jeppesen’s international business units. The plan to implement P6 to all domestic and international locations is scheduled over the next 18 months.